

Privacy Statement for Service Availability™ Forum

The Service Availability™ Forum has created this privacy statement in order to demonstrate our firm commitment to privacy. The following discloses our information gathering and dissemination practices for this website: www.saforum.org. This privacy statement applies solely to information collected by this Web site.

IP Address

We use your IP address to help diagnose problems with our server and to administer our Web site. Your IP address is used to gather broad demographic information.

Registration Form

Our site's registration form may require users to give us contact information (like their name and email address) and demographic information (like their zip code or hotel preferences). We use user contact information from the registration form to send the user information about our organization. Membership information is used in accordance with the membership agreements and bylaws. The member's contact information is also used to contact the visitor when necessary. A member's name and email address is also available to all other members in a contact list in a password-protected area. Members control whether or not their name is displayed on this contact list. Users may opt-out of receiving future mailings; see the choice/opt-out section below. Demographic and profile data is also collected at our site. We use this data to determine where we should locate different events. Additionally, our members may be required to sign a nondisclosure agreement.

Links

This site contains links to other sites. SA Forum is not responsible for the privacy practices or the content of such Web sites.

Partner

Our site is developed, hosted and maintained by a third party who has access to all information on this site. This "Powered by" partner is responsible for maintaining the privacy described in this statement. The third party retains no rights or privileges associated with the information (i.e. cannot distribute, sell, exchange the information collected).

Order Form

Our site may use an order form for customers to request information, products, and services. We collect visitor's contact information (like their email address) and demographic information (like their zip code). Contact information from the

order form is used to send orders to our customers. The user's contact information is used to get in touch with the visitor when necessary. Users may opt-out of receiving future mailings; see the choice/opt-out section below. Additionally we may require a customer to sign a license agreement.

Cookies

We use cookies to record session information and to track a user's path through our web sites. This enables us to respond to any problems with our service and to offer a more personalized service.

Surveys

Our online surveys may ask visitors for contact information (like their email address). The user's contact information is used to contact the visitor when necessary. Users may opt-out of receiving future mailings; see the choice/opt-out section below.

Forums

This site makes forums, message boards, and/or news groups available to its users. The web site may have both "members only" (password-protected) forums and "nonmembers" forums. Please remember that any information that is disclosed in these areas may become public information and you should exercise caution when deciding to disclose your personal information.

Security

This site has security measures in place to protect the loss, misuse and alteration of the information under our control. The physical devices running this site are located in a secure facility. A high-strength firewall protects our database from outsiders. Access to many areas of our site is password protected.

Choice/Opt-Out

Our site provides users the opportunity to opt-out of receiving communications from us at the point where we request information about the visitor. This site gives users the following options for removing their information from our database so as to not receive future communications or to no longer receive our service.

1. You can send email to admin@saforum.org
2. You can send mail to the following postal address:
5440 SW Westgate Drive, Suite 217
Portland, OR 97221
3. Visit www.saforum.org/members/home and change your subscription preferences in the my account area
4. You can call the following telephone number: 503-291-2576. Members who are the individuals designated by their company as being in charge of the

member company's product information may not opt out of product-related mailings, as receiving this information is an integral part of membership; such individuals should contact their member companies if they do not wish to serve in this role.

Correct/Update

This site gives users the following options for changing and modifying information previously provided.

1. You can send email to admin@saforum.org
2. You can send mail to the following postal address:
5440 SW Westgate Drive, Suite 217
Portland, OR 97221
3. Visit www.saforum.org/members/home
4. You can call the following telephone number: 503-291-2576

Notification of Changes

If we decide to change our privacy policy, we will post those changes on our web site so our users are always aware of what information we collect, how we use it, and under circumstances, if any, we disclose it. If at any point we decide to use personally identifiable information in a manner different from that stated at the time it was collected, we will notify users by way of an email. Users will have a choice as to whether or not we use their information in this different manner. We will use information in accordance with the privacy policy under which the information was collected.

Contacting the Web Site

If you have any questions about this privacy statement, the practices of this site, or your dealings with this Web site, you can contact
Service Availability Forum
Kavi Corporation
225 SE Main St.
Portland OR 97214
privacy@saforum.org